

Dear Valued Guest,

I hope this message finds you and your loved ones safe and in good health. As a guest of Crowne Plaza Bahrain, we appreciate your loyalty and the trust you place in us as a travel partner.

Recognizing the ongoing uncertainty that coronavirus (COVID-19) is causing around the world, our highest priority is the health and wellbeing of our guests and employees. With that in mind, we wanted to update you on the country's COVID protocols that are in place and the actions we have taken internally here at the Crowne Plaza Bahrain.

**Country-Specific Information:**

If you decide to travel to Bahrain:

While the new Bahrain airport is already open and will remain operational without interruption, the Government of Bahrain (GOB) has implemented enhanced screening and quarantine measures to reduce the spread of COVID-19, including:

- Visas are available upon arrival for eligible nationalities, including U.S. citizens. Any other nationalities attempting to enter Bahrain must have a Bahrain residence permit or secure a visa in advance by visiting [www.evisa.gov.bh](http://www.evisa.gov.bh).
- Additional measures for travelers arriving into the Kingdom of Bahrain, **effective from Monday, 22 February 2021**. All arriving passengers must complete the health declaration form and undergo PCR test (at their own expense) upon arrival. Procedures for checking entry into the Kingdom of Bahrain through its ports:
  1. Carry out laboratory testing upon arrival – Activating the “Conscious society” application, and self-isolating until obtaining the results of examination conducted at arrival
  2. Second lab test 5 days after the date of arrival
  3. Third lab test on the 10<sup>th</sup> day of arrival for those that will stay for a period of more than 10 days
- These tests cost 36 Bahraini Dinars (\$95.50) and covers the arrival test, second test, and one conducted 10 days later. Transit passengers and children below the age of six are not required to undergo testing.
- Payments can be made on arrival in cash and electronically, or in advance via the 'BeAware Bahrain' mobile application.
- Positive COVID-19 patients must quarantine until they recover in one of the government's assigned quarantines. Bahrain has several quarantine facilities in different locations, and patients get assigned to each facility on a case-by-case basis (based on available vacancies in the facilities).

*\*Travelers should be prepared for travel restrictions to be put into effect with little or no advance notice.*

- As per the Government of Bahrain's official efforts to combat the spread of COVID-19, it is mandatory for all individuals to wear a facemask in all public venues.
- Individuals are fined 20 Bahraini Dinars (\$53) on the spot for not wearing masks in public venues.
- Beginning January 31, all indoor dining will be temporarily suspended. Food and beverage outlets will remain available for takeout and delivery services, and limited outdoor dining.
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**كراون بلازا البحرين**

هاتف: +٩٧٣ ١٧٥٣١١٢٢ فاكس: +٩٧٣ ١٧٥٣١٥٤ بريد إلكتروني: info.cpbahrain@ihg.com موقع إلكتروني: www.cp-bahrain.com  
العنوان: ص.ب: ٥٨٣١، المنامة، مملكة البحرين

**CROWNE PLAZA BAHRAIN**

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A. P.O. BOX 5831, MANAMA, KINGDOM OF BAHRAIN  
This Hotel is owned by Bahrain Tourism Company B.S.C. and managed by Holiday Inns (Manama) Ltd

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- Beginning January 31, all health clubs and swimming pool access will be suspended for at least three weeks out of precaution due to a new Covid-19 variant in Bahrain.
- As of February 11, in-person religious services will be suspended for at least two weeks.
- All grocery stores and commercial outlets remain open.
- Gatherings of more than five individuals on roads, yards, public beaches, parks, and other public places are prohibited. Private beaches and pools are open with mandatory health precautions.
- People who break public health rules face either a minimum of three months in jail, a fine ranging from 1,000 Bahraini Dinars (\$2,645) to 10,000 dinars (\$26,500), or a combination of both.
- The King Fahd Causeway connecting Bahrain and Saudi Arabia remains closed to non-commercial traffic.
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- Ministry of Health provides daily updates to its [COVID-19](#) website.
- For more information on Airport safety, please check [BIA against COVID-19](#)

Local Resources:

[Ministry of Health Bahrain](#): Instagram account (@mohbahrain) | [Ministry of Interior Bahrain](#): Instagram account (@moi\_bahrain)

For any COVID-19 inquiries, please contact the Ministry of Health Call Centre on 444.

Other links:

[CDC page on COVID-19](#)

**Hotel-Specific Information:**

Our hotel is part of the IHG family and as such, we are required to adhere to comprehensive health and safety procedures including all local laws.

As the world adjusts to new travel norms and expectations, we are enhancing the experience for you – our hotel guests – by redefining cleanliness and supporting your wellbeing throughout your stay. We have expanded our commitment to cleanliness by:

- Using new science-led protocols and service measures by enhancing the [IHG Way of Clean](#)
- Partnering with industry leading experts [Cleveland Clinic](#), [Ecolab](#) and [Diversey](#)
- Launching a global IHG Clean Promise
- Supporting your well-being and travel plans with the [COVID-19 Travel Advisory](#) plans

These strengthened procedures are designed to give you greater confidence and hotel teams the protection needed.

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**Hotel Facilities:**

As per the most recent ministry guidelines, our restaurants are open for outdoor dining only starting from February 1, 2021 for three weeks, however all service is done 'a la carte' and set menu as restrictions are still in place mandating that we cannot serve food on buffets.

We have amended our offerings for both breakfast and beyond in accordance with local requirements and to safeguard the wellbeing of our guests and colleagues. Please speak to one of our team members to find out more.

- Transportation from airport and around the city is available at extra cost as usual
- Check-in process is done with minimum contact
- All our guest have access to Press Reader, an online newsagent with a library of thousands of top newspapers and magazines
- Personal Protective Equipment (PPE) is available at front desk upon request
- Housekeeping services are provided as per guest's requests
- We provide contactless menus and contactless payment methods at our restaurants and in your rooms

**Facility Timings:**

Note that at this time, a maximum of 30 guests for group reservation are allowed to be seated in our outdoor venues at any given time and a maximum of 6 people per table are allowed.

\*We recommend that reservations are made in advance to avoid disappointment.

❖ **LA MOSAIQUE TERRACE:**

Breakfast:

- Sun-Thu: 06:00-10:30 > Breakfast set menu
- Fri-Sat: 06:00-11:00 > Breakfast set menu

Lunch:

- Daily 11:00-18:00 > A la Carte menu

Dinner:

- Daily: 19:00 – 23:00 > A la carte menu
- Wednesdays: 19:00 – 23:00 > Carnivore night
- Thursday 19:00 – 23:00 > Seafood Journey

❖ **THE BACKYARD AT HARVESTERS (OPEN DAILY FROM 15:00 – 00:00)**

- Daily: 15:00 – 00:00 > A la Carte
- Sunday: 15:00 – 00:00 > Pie and Pint
- Monday: 19:00 – 00:00 > Cheese & Wine evening
- Thursday: 19:00 – 00:00 > Unlimited Ribs and Wings
- Friday: 12:00 – 00:00 > Fat Butchers all day Brunch
- Saturday: 12:00 – 17:00 > Family Picnic

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❖ ROOM SERVICE DEPARTMENT (OPEN 24 HOURS PER DAY)

- Breakfast: 06:00 – 11:00 > Breakfast set menu
- Lunch: 11:00 – 18:00 > Room Service menu
- Dinner: 18:00 – 23:00 > Room Service menu
- Late evening: 23:00 – 06:00 > Room Service menu

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❖ Pool: \*TEMPORARILY CLOSED\*

Order from our pool menu and have a relaxing day by the pool

- 8:00 AM - 8:00 PM

❖ Health Club: \*TEMPORARILY CLOSED\*

Offering one of Bahrain's premier fitness Centre's with fully equipped gymnasium - Outdoor swimming pool - Outdoor tennis and basketball courts - Squash courts - Aerobics and fitness classes

- Equipment's available: Treadmill, Elliptical Machines, Free Weights and Stationary Bicycles
- 7:00 AM - 11:00 PM

We look forward to welcoming you and your travelers to Crowne Plaza, Bahrain, soon. In the meantime, continue to take care. My team and I are here to support you, so please do not hesitate to reach out with any questions or additional suggestions on how we can continue to enhance our approach.

Should you have any queries, please do not hesitate to contact our Guest relations department on extension 510.

Kind Regards

The Management

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